



## 2025 Van Isle 360

### Question for Officials

**Date: 2025-06-06**

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**Question No: 10**

**Question For: Technical Committee**

**Question:**

Question on the YB Tracker. There is a message on the screen stating  
"Assistance Alert  
ALERT IN 5  
Release to cancel"

No buttons are pressed and we are not able to access the menu. From reading the YB manual I do not see any way to fully power cycle the unit.

Any suggestions on how to get it operating again?

Thanks

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**Answer:**

Our technical team is investigating remotely and will be down to help if required.

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*Response By Christopher Maier Printed at 2025-06-17 08:41*